

## Concierge Comments

Happy holidays! If I can help you in any way, please email me at [JCrossland@StreamRealty.com](mailto:JCrossland@StreamRealty.com).

During this time, I am working remotely and can make an appointment to meet with you if necessary. When in Trammell Crow Center, I am typically located in my new Concierge desk on the 2nd floor in the Trammell Crow Center Conference Center near the East Parking Garage elevators or the lobby Concierge Desk. I may still be found in the management office in suite 540 occasionally. Email is still the best way to reach me.

- **Arts District Happenings** -

[www.thedallasartsdistrict.org/visit](http://www.thedallasartsdistrict.org/visit)

- **Klyde Warren Park and food trucks**

- [www.klydewarrenpark.org](http://www.klydewarrenpark.org)

- **Notary** - I am a notary and I am

happy to help you with your notarization needs.

- **Trolley** - [www.mata.org](http://www.mata.org)

- **Twitter** - TC Center Concierge

@ConciergeTC. Follow me.

The best way to reach me is by email at [Jcrossland@streamrealty.com](mailto:Jcrossland@streamrealty.com) during my desk hours of 10:00 a.m. to 2:00 p.m. as I could be in suite 540 on the 5th floor, the lobby Concierge Desk or the Second Floor Conference Center Concierge Desk.

Cheers,  
Jenny



## Drive Thru Zoo Lights | Through January 3

**Dallas Zoo Lights** continues to offer a holiday safari of lights enjoyed safely from your own vehicle. Cruise through while marveling at more than one million lights in elaborate displays. Guests may also pre-order gift bags full of holiday goodies to enjoy along the ride. A holiday soundtrack will be available on AM radio to enjoy. The Reliant Holiday Village, located outside at the end of the drive-thru, gives guests the opportunity to park, walk around while still social distancing, and take part in lighted photo ops before heading home. Zoo Lights runs through January 3 on select nights from 6:30 -9:30 p.m. Timed entry tickets must be purchased online in advance.

Tickets are limited. Zoo member rate is \$50 per car; non-member rate is \$65 per car. Click [HERE](#) for Zoo FAQs on the process and for safety information.

## Holiday at the Arboretum | Through December 31

**Holiday at the Arboretum** is Dallas' favorite holiday tradition! Stroll the garden to see the 25-foot-tall elaborately decorated Victorian-style gazebos that represent each of the 12 Days of Christmas. In the evenings, the garden comes to life for a beautiful nighttime experience with over one million lights. Enjoy the Christmas Village, visits with Santa Claus and more. Advance tickets are required due to safety protocols.

**Please see pricing on the last page on this newsletter for Concierge discounted tickets.** Advance planning is required to make the dated and timed reservation and space is limited.

This is the first time I have been able to offer discounted NIGHT tickets as well as DAY tickets. Please email me the type of ticket, how many tickets, the date and time and gate you want to enter then I will make the reservation for you and email you the tickets. You can mail me a check or make an appointment with me to pay me with credit card in person. I look forward to helping with you these wonderful Arboretum tickets to make your holidays season more festive and safer.

### BUILDING AMENITY HIGHLIGHTS

**400 Gradi** - <https://400gradi.com/>

**Mendocino Farms** - <https://www.mendocinofarms.com/menu/2000-ross/>

**Roti** - <https://roti.com/location/dallas-downtown/>

**Royal Blue Grocery** - <https://www.royalbluegrocery.com/locations/dallas-arts-district>

**Sloane's Corner** - <https://www.sloanescorner.com/>

**Southpaw's** - <https://downtowndallas.com/places/southpaws-grill-2/>



**Car Wash Notes from Ivory:** Right now, we open at 8 am and we work until the cars are done. On days that we only get a couple of cars we do not stay all day so coming early in the day is best. If anyone needs service, we will take care of them; all they have to do is call 214-850-4960. They can also go on our website and make an appointment. [Centertowndfw.com](http://Centertowndfw.com)

**Shoeshines are offered at Trammell Crow Center by Jeffery Shelton.** He will be happy to shine your shoes or boots Monday through Friday from 8:00 a.m. to 4:00 p.m. 469-554-2488. Jeffery is now located in the east lobby near the bank so please look for him there.

**Parking** - The Trammell Crow Center Parking Garage self-parking rate is \$5 every hour with a \$25 daily maximum charge. There is a flat fee of \$10 for weeknights after 6 p.m. and all-day Saturday and Sunday. Lost ticket charge is \$30.

## It's time for Christmas at the Anatole!

For this year's celebration, guests who book a Breakfast with Santa package or the decked out Santa Suite package can enjoy night-before-breakfast activities throughout the hotel upon check-in, and then wake up the next morning to join Santa and Mrs. Claus for a memorable breakfast in one of Hilton Anatole's grand ballrooms.



Evening holiday activities are exclusively for overnight package guests and feature photo opportunities with Santa and a live reindeer, a performing Christmas tree on stilts, S'mores kits to use around the fire pit and other goodies from the North Pole Café, holiday movie nights, arts and crafts, games, and more.

Breakfast will feature favorites like chocolate chip pancakes, assorted pastries, bacon and eggs, made-to-order breakfast tacos and omelets, and Mimosa and Bloody Mary carafes for parents. During breakfast, Santa will interact with the kids in a socially distanced format by reading a Texas-themed Christmas story and letters from children in the audience mailed from the North Pole mailbox situated in the lobby. Santa's sleigh will also be set up for photo opportunities.

For more information on Christmas at the Anatole and to book your room or breakfast reservations, please visit [www.christmasattheanatole.com](http://www.christmasattheanatole.com).

## Free, Outdoor Holiday Concerts Across Dallas December 2-18

The Dallas Symphony Orchestra presents the residency of The Concert Truck during the holiday season, with free community concerts across the city featuring musicians of the DSO and other arts organizations. Concerts are held outdoors with audiences and performers able to maintain a safe distance while enjoying live performances. State and local safety protocols will be observed at each concert.



Locations include NorthPark Center, Booker T. Washington High School for the Performing & Visual Arts, Meyerson Symphony Center, Klyde Warren Park, St. Paul United Methodist Church (with caroling) and more. For a complete schedule and list of locations, click [HERE](#).

## Dallas by Chocolate BRIGHTEN YOUR HOLIDAYS WITH AMAZING TOURS! DECEMBER 4-30, 2020

Christmas Lights, Chocolate & Sips Tours now on sale! Or book a private tour for even as few as 8 people. ALSO - NEW! Socially distanced lights tours (in your car)...lights, holiday treats and hot chocolate!

Use code **2EAT** for **\$2 off any Christmas Lights, Chocolate & Sips Tour offered by Dallas by Chocolate**. Website: <https://www.dallasbychocolate.com/christmas-tours.html>

This year they are also offering Socially-Distanced Tours where you drive your car to different wonderful lights displays and are met with great holiday treats. This is a very safe alternative to their bus tours, which are also offered. For more information, call 972-814-5997.



Taste scrumptious treats from premier local dessert venues, then glide past some of Dallas' most spectacular holiday displays in the Park Cities and downtown Dallas OR Frisco/Addison (including Vitruvian Lights) sipping terrific beverages!

Click [HERE](#) for tickets and look at their Christmas Lights Tours. Ask about their team building tours! Dallas by Chocolate/Dallas Bites! offers over 30 options for team activities. Call 972-814-5997 or email [dallasbychocolate@gmail.com](mailto:dallasbychocolate@gmail.com).

## The Landry Legacy

**Through December 12; Virtual & In-Person Options Available**

Dallas Cowboys fans are in for a Throwback Thursday like no other. The Dallas Historical Society will host a panel of iconic Cowboys players, including Cliff Harris, Mel Renfro and Drew Pearson, to open the Tom and Alicia Landry Family Collection, sponsored by the Murchison Family. The exhibit opened on November 12, for a limited run at the Hall of State in Fair Park, 3809 Grand Avenue in Dallas. Mike Doocy, sports anchor for Fox 4, will moderate the panel discussion.

**The exhibit and panel discussion** will celebrate the life of the iconic Coach Landry. Opening night begins at 6:00 p.m. with cocktails and a self-guided viewing of the collection, followed by a panel discussion and a chance to interact with the Cowboys panelists. Due to social distancing protocols, in-person attendance is limited. Those not able to secure a seat on November 12 may purchase a ticket to virtually attend the panel discussion and schedule a date to tour the exhibit in person up to December 12. A ticket to virtually attend the panel discussion only is also available. Tickets are \$250, \$125 and \$30 respectively, plus fees. **To purchase your choice of ticket, click [HERE](#)**. The exhibit will close on December 12 and re-open again in 2021.

## Royal Blue Grocery News

### CHRISTMAS WEEK HOLIDAY HOURS:

**Monday and Tuesday** - normal hours, open from 7am - 6pm  
**Wednesday** - open from 7am until 3pm

### FOOD NEWS:

Soup is back!

- **Monday** - Turmeric Chicken Vegetable
- **Tuesday** - Chicken Vegetable
- **Wednesday** - Tomato Basil
- **Thursday** - White Bean Kale w/bacon
- **Friday** - Chef's Choice

All of our green salads are now made with organic lettuce. Don't forget - we have a great wine and bubbly selection for your holiday celebrations!

**Royal Blue Grocery** would like to appreciate you for your business during these trying times.



The classic Christmas story re-imagined in a world premiere film, *In the Bleak Midwinter: A Christmas Carol for Our Time*, is presented by Dallas Theater Center. Created specifically to be filmed under the unique circumstances of the pandemic, this movie updates Charles Dickens' *A Christmas Carol* to our contemporary world, deepens our understanding of the beloved characters with compassion, humor and grace, and provides a holiday event to enjoy within the comfort of your own home.

Purchase your tickets **HERE** for digital viewing only. Digital Viewing available December 4.

For details, visit <https://www.dallastheatercenter.org/show/in-the-bleak-midwinter-a-christmas-carol-for-our-time>.

## Rockefeller Center Christmas Tree Lighting Goes Virtual

The 88th Rockefeller Center Christmas Tree lighting in New York City will go virtual this year and be broadcast live for all to see in "Christmas in Rockefeller Center" on NBC, Wednesday, December 2 from 7-10 p.m. (EST).

The 75-foot-tall, 11-ton Norway spruce was harvested from upstate New York and transported to Rockefeller Center in November on a 115-foot-long trailer. When fully decorated, the tree will glitter with more than 50,000 multi-colored LED lights strung on approximately five miles of wire. It will be topped with a three-dimensional star that weights approximately 900 pounds and is covered in three million Swarovski crystals. On Christmas Day, the tree will be lit for 24 hours and from 6 a.m.-9 p.m. (EST) on New Year's Eve. For details, visit <https://www.rockefellercenter.com/holidays/rockefeller-center-christmas-tree-lighting>.

## Holidays in Klyde Warren Park

Klyde Warren Park's annual Tree Lighting Celebration presented by the Dallas Tourism Public Improvement District has been reimagined for guests to enjoy an annual holiday tradition in a safe and socially distanced way. On seven separate nights, Santa Claus will light the tree while dancers from Texas Ballet Theater and carolers from Booker T. Washington High School for the Performing and Visual Arts entertain your family. In addition, CBS 11 will broadcast the annual event on Sunday, December 20, at 7:30 AM and again on KXTA Channel 21 at 4 PM for those at home to enjoy! A portion of sponsorship proceeds benefit the North Texas Food Bank.

More than 20 programs have been created for your holiday enjoyment! All are FREE and OPEN to the public unless otherwise noted. Wear your masks, and join in the fun!

Click **here** to see all of planned activities!

## Candy Cane Lane

Candy Cane Lane is a multi-level visual Christmas attraction that will allow guests to celebrate the holidays in a touchless environment from the safety of their cars. Each level of Candy Cane Lane combines all of the wonderful outdoor experiences of Christmas including a vast array of holiday lights, classic holiday lantern characters, and a wonderland of surprises around every corner.

Unlike the North Pole and other events, Candy Cane Lane is protected from weather conditions, so they are open rain or shine.

In addition, there is a special upgrade to get a memorable 2020 photo opportunity with Santa Claus himself. The family stays in the vehicle, but can pop your head out while Santa and his elves socially distance. It will be the family photo that not even the 2020 Grinch can stop.

Candy Cane Lane will take place in the evening on select dates through Saturday, December 26, 2020 at American Airlines Center in the Silver Garage. **ON SALE NOW!**

## Livestream Broadway Musical: December 13

For one night only — Sunday, December 13 at 8:00 p.m. (EST) — the Broadway cast of *Jagged Little Pill* is reuniting for a live performance in New York City and streaming from the stage straight into your living room. All tickets include access to the livestream premiere and on-demand access through Tuesday, December 15. A portion of the proceeds will support the **AT&T Performing Arts Center in Dallas**.



Tickets start at \$27 each. Add-on packages are available while supplies last. Click **HERE** to purchase.



# Dallas/Fort Worth Area Lights

## GAYLORD TEXAN RESORT'S LONE STAR CHRISTMAS | GRAPEVINE, THROUGH JANUARY 3

The Gaylord Texan Resort's Lone Star Christmas in Grapevine features acres of twinkling lights, decorations, a towering 48-foot-tall Christmas tree, plus events like snow tubing, snowman building, ice skating and more. Enjoy the Warner Bros. Pictures I Love Christmas Movies™ interactive pop-up experience. For information and tickets, click [HERE](#).

## RADIANCE! | FRISCO, DECATUR, WEATHERFORD, THROUGH JANUARY 3

Radiance is a drive-thru holiday light experience that is more than a mile long with two million lights, animated to the tunes of your favorite holiday classics. Only cars, SUVs and pickup trucks are permitted. Locations include Dr. Pepper Ballpark in Frisco; Reunion Grounds in Decatur; and Parker County Sheriff's Posse in Weatherford. General admission tickets are \$30 per vehicle; VIP tickets are \$50 per vehicle. To purchase tickets or for more information, click [HERE](#).

## LUMINOVA HOLIDAYS | GLOBE LIFE FIELD, ARLINGTON, THROUGH JANUARY 3

At Luminova Holidays, you'll be surrounded by millions of twinkling lights, take to the ice on a ginormous outdoor rink and snap selfie-worthy pics with the larger-than-life light displays. Strolling entertainers, train rides and interactive activities. Prices start at \$14.99; family pack starts at \$59.99. Click [HERE](#) for tickets.

# CONCIERGE DISCOUNTS

Now accepting credit cards, Apple Pay, Google Pay with a convenience fee of 2.8%, and checks made payable to [Stream Realty Partners-DFW, LP](#). No refunds or exchanges and all prices include tax. While supplies last.

BY APPOINTMENT at [JCROSSLAND@STREAMREALTY.COM](mailto:JCROSSLAND@STREAMREALTY.COM)

### MOVIES

AMC Yellow Ticket	\$8.50
Angelika Film Center Unrestricted	\$8.50
Cinemark Platinum Supersaver, Unrestricted	\$8.00
Landmark Theaters (Magnolia& Inwood)	\$8.50
Studio Movie Grill	\$6.25

### ENTERTAINMENT

	Regular	Concierge
Dallas Arboretum Festival Day - Adult	up to \$17.00	\$13.00
Dallas Arboretum Festival Day - Senior 65+	up to \$13.00	\$13.00
Dallas Arboretum Festival Day - Child (2-12)	up to \$12.00	\$13.00
Dallas Arboretum Parking	\$15.00	\$10.00
Dallas Arboretum Festival Night - Adult	up to \$25.00	\$14.00
Dallas Arboretum Festival Night - Senior 65+	\$12.00	\$14.00
Dallas Arboretum Festival Night - Child (2-12)	\$10.00	\$14.00
Fort Worth Zoo Adult	\$16.00	\$13.00
FW Zoo Child (3-12) OR seniors (65+)	\$12.00	\$10.00
Nasher Sculpture Center - complimentary admission passes		\$0.00
Perot Museum of Nature and Science Adult (18-64)	\$20.00	\$12.00
Perot, Child (2-17)	\$13.00	\$12.00
Perot, Senior age 65+	\$14.00	\$12.00
United States Postage Stamps		Book of 20 for \$11.00

## CONCIERGE ON-LINE DISCOUNTS

- AC Hotel and Residence Inn** - Discounted Concierge rate - [Click here](#)
- Canvas Dallas Hotel** (formerly Nylo Dallas South Side) - 1325 South Lamar Street Dallas, TX. Call 214.421.1080 and ask for the Corporate Concierge corporate rate. Use this active link: **Corporate Concierge CANVAS**. Visit [www.canvashoteldallas.com](http://www.canvashoteldallas.com) and use promo code "Corp Concierge"
- Dallas Caramel Company** - Trammell Crow Center tenants can receive 10% off their online orders on the delicious treats from the local and fabulous Dallas Caramel Company. If you have not tried them then you should and if you have then here is a great offer. Visit [DallasCaramelCompany.com](http://DallasCaramelCompany.com) and use code "TCC2019" for 10% of any order. Or call 1-800-535-9805. I promise they are delicious!
- Dallas Zoo** - <https://zootickets.dallaszoo.com>. Store Name: **trammellcrow**
- Dr. Delphinium Florist** - Call their Floral Concierge directly at 214.522.9911 and use exclusive discount code "TCC" for Trammell Crow Center discount of 10%.
- Fort Worth Zoo** - To set up an account for the first time and purchase discount tickets online, please visit the zoo's website [here](#) and do the following:
  - Click on "Corporate/Group Tickets" under the Plan a Visit tab.
  - Next, click on "Click here for more information".
  - Finally choose "Click here to enter your company code" to finish set-up.
  - The Company Code is **TRAM202001** and the Username is your (employee's) company email address. You will then need to create and confirm a password and complete the rest of the information. This is the same discounted price as buying the hard tickets from your Concierge.
- Go Ape** - Tree top adventure and Zip line course in Plano. [www.GoApe.com](http://www.GoApe.com). promo code **PP116**, save 15%.
- Grapevine Vintage Railroad** - Visit [www.GVRR.com](http://www.GVRR.com) and enter code **CCI2020** in coupon box at checkout for special \$3 discount for the 1:15 p.m. excursion from Grapevine, Texas to Fort Worth Stockyards.
- Great Wolf Lodge in Grapevine** - 20% off best available guest room rate. Visit [www.GreatWolf.com](http://www.GreatWolf.com) and use the Corporate Concierge code - **CORP750A**. No proof of employment needed. A credit card will be needed at the time of making a reservation and it will be charged, as that is the GWL policy. 1-800-693-9653
- Hampton Inn & Suites Dallas / Downtown** - [Click here](#); Company Name: Corporate Concierge Inc
- Hawk Home Security** - Get \$100 Off and a \$5 Video Doorbell from Hawk Security. Please welcome our new sponsor, Hawk Security. Protect your home and family with state-of-the-art home security, surveillance, and smart automation. Get a FREE consultation, FREE activation, professional installation, a lifetime warranty, and a \$100 credit on your bill. Hawk offers alarms, door/window contacts, cameras, door locks, video doorbells, thermostats, fire and flood protection all controlled on your phone. Just email [protectyourhome2019@gmail.com](mailto:protectyourhome2019@gmail.com) or call Jeff at 214-718-0247 for more information. See <https://hawksecurity.com/> for more details.
- Hertz Rental Car** - 1-800-654-3131 or [www.hertz.com](http://www.hertz.com). Corporate Discount Program Identification Number (CDP-ID # 1630967). 5-20% discount in any city.
- iFLY Indoor Skydiving** - Go to [iFLYworld.com](http://iFLYworld.com) and use code "rackcard" to save \$5.00 for First Time Flyer Packages. Reservations are recommended; contact Ryan Hooks at [rhooks@iFLYworld.com](mailto:rhooks@iFLYworld.com) or 214-785-1243. So much fun!
- Medieval Times Dallas** - Discounted tickets up to 40% off adults and 25% off children, valid for any show. Visit [www.medievaltimes.com/trammellcrow](http://www.medievaltimes.com/trammellcrow). Click: Purchase Tickets. Trammell Crow Center. Tenants receive a great price year-round, plus the \$5.00 processing fee is waived when purchased through the partner e-ticketing link. Two-Hour tournament, Four-Course Feast, No Black-Out dates, Huzzah!
- Nothing Bundt Cakes** - 4264 Oak Lawn Avenue in The Shops of Highland Park and across from Al Biernat's Restaurant. Call Tara Cooper for a ten percent Trammell Crow Center Concierge discount. Tara is the owner/operator and you can contact her at [dallas-highlandpark@nothingbundtcakes.com](mailto:dallas-highlandpark@nothingbundtcakes.com) or 214-485-6006. The store is open Monday through Friday from 9 am to 6 pm and Saturday from 10 am to 6 pm. They will deliver to our building and can even fit in same day delivery.
- Pogo's Wine & Spirits** - Visit [www.pogoswine.com](http://www.pogoswine.com) and use code **VIPI9** for 15% off wine/sparkling and complimentary delivery. 5360 W Lovers Lane Suite 200, Dallas, TX 75209
- Premier Transportations Services** - Global chauffeured transportation from sedans to coach buses. Corporate Discount Code: **TCC16**. 10% Discount from base rate. For rates and reservations, please email: [courtney@premierofdallas.com](mailto:courtney@premierofdallas.com)
- Universal Studios Orlando** - Discount Tickets: <http://www.orlandofuntickets.com>

### TRAMMELL CROW CENTER TEAM IMPORTANT CONTACTS

Trammell Crow Center Security Desk	214-863-4185	TCCpanel@SRPnetworks.com
Director of Security	214-863-4179	securitymgmt@srpnetworks.com
Trammell Crow Center Security Landline	214-979-1106	
Property Management	214-863-4147	twright@streamrealty.com
Tenant Services Coordinator, Vicki Frasher	214-863-4141	vfrasher@streamrealty.com
Parking Manager, Hector Torres	214-863-4160	htorres@platinumparking.us
Corporate Concierge, Jenny Crossland	214-863-4154	tccgarage@platinumparking.us
		jcrossland@streamrealty.com

### TRAMMELL CROW CENTER SERVICES

TCC Athletic Club		TCCAthletic@trophyfitness.com
Centertown Car Detail Service - Lower Level 1	214-863-4146	
Crow Museum of Asian Art	214-979-6430	
Shoe Shines at TCC by Jeffery Shelton (in East Lobby)	469-554-2488	
Valet Parking in TCC, on Flora Street	214-863-4160	
		tccgarage@platinumparking.us