

Concierge Comments

Even in this very weird year of 2020, I hope you all enjoy the gratitude and thankfulness of this season. Happy Thanksgiving to you, your families & friends. I am hoping that I can see you more in Trammell Crow Center soon.

If I can help you in any way, please email me at JCrossland@StreamRealty.com. During this time, I am working remotely and can make an appointment to meet with you if necessary. When in Trammell Crow Center, I am typically located in my new Concierge desk on the 2nd floor in the Trammell Crow Center Conference Center near the East Parking Garage elevators or the lobby Concierge Desk. I may still be found in the management office in suite 540 occasionally. Email is still the best way to reach me.

- **Arts District Happenings** - www.thedallasartsdistrict.org/visit
- **Klyde Warren Park and food trucks** - www.klydewarrenpark.org
- **Notary** - I am a notary and I am happy to help you with your notarization needs.
- **Trolley** - www.mata.org
- **Twitter** - TC Center Concierge @ConciergeTC. Follow me.
- **Parking** - The Trammell Crow Center Parking Garage self-parking rate is \$5 every hour with a \$25 daily maximum charge. There is a flat fee of \$10 for weeknights after 6 p.m. and all-day Saturday and Sunday. Lost ticket charge is \$30.

The best way to reach me is by email at Jcrossland@streamrealty.com during my desk hours of 10:00 a.m. to 2:00 p.m. as I could be in suite 540 on the 5th floor, the lobby Concierge Desk or the Second Floor Conference Center Concierge Desk.

Cheers,
Jenny



Autumn at the Dallas Arboretum

Discounted tickets are available for purchase from your Concierge by appointment. To make reservation with the concierge ticket, email me with the day and time you want to go and how many of each tickets you would like, or you can email reservations@dallasarboretum.org or call 214.515.6615. They will just need the ticket number (on the face of the ticket) and let the Customer Service representative know what time slot you want to reserve (4 hour time slot) between 9am -5pm. Thursday evenings they are open for Twilight hours until 8pm! They ask that reservation requests are made two business days in advance of the preferred visit date. I am happy to help you with this process with advance notice. Email me at JCrossland@StreamRealty.com.

Chi Omega Christmas Market

Cherished Dallas Christmas market takes shopping and giving online. The Chi Omega Christmas Market is known as the unofficial start of holiday shopping season in Dallas, with more than 300 merchants and small businesses offering artisan goodies and gifts and the entrance fees benefiting local nonprofits. That's not changing this year, but what is changing is its format: The beloved holiday tradition is going virtual.

The 12 Days of Chi Omega Christmas Virtual Market will take place online November 10-21, allowing supporters to shop from the safety of their own homes while giving back to some of North Texas' most deserving beneficiaries, whose important work has not halted during these difficult times. During its 43-year legacy, the market has given back more than \$9 million to 120 local nonprofits. This year's beneficiaries include Bridge Breast Network, Braswell Child Development Center, CitySquare, DME Exchange of Dallas, Family Gateway, Grant Halliburton Foundation, Make-A-Wish of North Texas, Mi Escuelita Preschool, Mommies In Need, New Friends New Life, Our Friends Place, PediPlace, Scottish Rite Hospital for Children, and The Senior Source. The First Call for Patrons tradition will also continue, letting shoppers who make a donation shop the market a full day prior to the event's official start. A custom gift guide will highlight merchants from across the country, and can be requested by completing the "contact us" form on **the market's website**. Follow the event on **Facebook, Twitter, and Instagram** for updates and spotlighted items.

BUILDING AMENITY HIGHLIGHTS

400 Gradi - <https://400gradi.com/>

Mendocino Farms - <https://www.mendocinofarms.com/menu/2000-ross/>

Roti - <https://roti.com/location/dallas-downtown/>

Royal Blue Grocery - <https://www.royalbluegrocery.com/locations/dallas-arts-district>

Sloane's Corner - <https://www.sloanescorner.com/>

Southpaw's - <https://downtowndallas.com/places/southpaws-grill-2/>



Car Wash Notes from Ivory: Right now, we open at 8 am and we work until the cars are done. On days that we only get a couple of cars we do not stay all day so coming early in the day is best. If anyone needs service, we will take care of them; all they have to do is call 214-850-4960. They can also go on our website and make an appointment. Centertowndfw.com

Shoeshines are offered at Trammell Crow Center by Jeffery Shelton. He will be happy to shine your shoes or boots Monday through Friday from 8:00 a.m. to 4:00 p.m. 469-554-2488. Jeffery is now located in the east lobby near the bank so please look for him there.

Parking - The Trammell Crow Center Parking Garage self-parking rate is \$5 every hour with a \$25 daily maximum charge. There is a flat fee of \$10 for weeknights after 6 p.m. and all-day Saturday and Sunday. Lost ticket charge is \$30.

Enjoy Tea at Crescent Court

Afternoon Tea returns to Hotel Crescent Court in Uptown on November 7, 2020. Join them for a lovely tea tradition set in the Great Hall & Conservatory at Hotel Crescent Court. They are now offering an option to elevate your Afternoon Tea experiences with endless champagne. An iconic tradition, with a Crescent upgrade. Perfect for celebrating special occasions, meeting an old friend, or starting a new holiday tradition. Hotel Crescent Court features IKAATI Teas. IKAATI is culled from the world's finest tea gardens, tended by devoted farmers and crafted with only the most exceptional tea leaves, herbs and flowers. Tea is Served every Saturday & Sunday, 12pm-2pm.* For private parties, please contact Madison Haynes at madison.haynes@crescentcourt.com.

**Reservations and ticket purchases must be made in advance and can only be made on Eventbrite. There are four seating times: 12pm, 12:30pm, 1pm, 1:30pm. Some weekend dates may be unavailable.*

Gaylord Texan Resort's Lone Star Christmas

November 13, 2020 - January 3, 2021

If you are ready for some holiday lights and magical nights visit the Gaylord Texan Resort! Marvel at acres of twinkling lights, decorations, a towering 48-foot tall Christmas tree, plus join in on all-new holiday activities, shows and events; from snow tubing, snowman building, ice skating and gingerbread decorating to the Warner Bros. Pictures "I Love Christmas Movies™" interactive pop-up experience. Walk through the most iconic scenes from your favorite Christmas movies in an all-new, multi-sensory experience! Interact and capture moments with the characters that you know and love from holiday favorites The Polar Express™, A Christmas Story™, Elf™, National Lampoon's Christmas Vacation™, and The Year Without A Santa Claus™. Then outdoors at the resort stroll through the Yuletide Bright holiday lanterns attraction, featuring 50,000 square feet of enchanting holiday characters and scenes. For more information and to purchase tickets, visit ChristmasAtGaylordTexan.com.

Sip - Shop - Socialize Safely

Ahhh, the fruit of the vine! What a better way to celebrate a beautiful evening than to enjoy delicious food and excellent wine. Enjoy live music while you stroll the outdoor market with fantastic local businesses and artisans. Don't miss the culinary & mixology demonstrations throughout the day. Local culinary chefs and winemakers will lead a variety of fun demonstrations! Pre-order a Wine + Food Walk Charcuterie Box from Bar Louie! (Food is available pre-order only!) When you participate in the Allen Food+Wine Walk, you support the **Treasured Vessels Foundation!** When you register, choose a three-hour event window and later be assigned a unique starting location! Tickets are limited- Register soon.

- **Where:** The Village at Allen | 190 Stacy Rd., Allen
- **When:** Saturday, November 7, 12pm - 5pm
- **Cost:** \$30 and includes an Allen Food + Wine Walk taster and a the map to the 20 tasting locations!
- **Web:** [LEARN MORE](#)

The Dallas YMCA Turkey Trot

The Dallas YMCA Turkey Trot will be a virtual event this year!

Run or walk a 5K or 8-mile distance on any day, between November 20-29 and be a part of the virtual event leader board. Fees for 5K or 8 mile: \$35 includes long -sleeved t-shirt and race bib. Fees for children under age 6: \$15

Click to register now! <https://www.ymcadallas.org/turkeytrot>

The Landry Legacy

November 12-December 12

Virtual & In-Person Options Available

Dallas Cowboys fans are in for a Throwback Thursday like no other. The Dallas Historical Society will host a panel of iconic Cowboys players, including Cliff Harris, Mel Renfro and Drew Pearson, to open the Tom and Alicia Landry Family Collection, sponsored by the Murchison Family. The exhibit opens at 6 p.m. on Thursday, November 12, for a limited run at the Hall of State in Fair Park, 3809 Grand Avenue in Dallas. Mike Doocy, sports anchor for Fox 4, will moderate the panel discussion.

The exhibit and panel discussion will celebrate the life of the iconic Coach Landry. Opening night begins at 6:00 p.m. with cocktails and a self-guided viewing of the collection, followed by a panel discussion and a chance to interact with the Cowboys panelists. Due to social distancing protocols, in-person attendance is limited. Those not able to secure a seat on November 12 may purchase a ticket to virtually attend the panel discussion and schedule a date to tour the exhibit in person up to December 12. A ticket to virtually attend the panel discussion only is also available. Tickets are \$250, \$125 and \$30 respectively, plus fees. **To purchase your choice of ticket, click [HERE](#).** The exhibit will close on December 12 and re-open again in 2021.

Movies in the Park

Enjoy movies under the moonlight every Monday in November! Join Uptown Dallas Inc. for a series of Movies in the Park every Monday evening beginning at 7:00 PM until 9:00 PM at Grigg's Park.

Movies are free and open to the public. Safe social distancing is encouraged! Bring lawn chairs or blankets and picnics are also welcome. Griggs Park, 2209 Clark Street, Dallas, TX 75204

Food trucks will have food/beverages for purchase.

Fall Movie Lineup:

- Monday, November 2 - Swing Vote
- Monday, November 9 - Practical Magic
- Monday, November 16 - You've Got Mail
- Monday, November 23 - Julie & Julia
- Monday, November 30 - The Holiday



Drive Through the Dallas Zoo

The Dallas Zoo Lights holiday tradition continues this year, but with a safe and socially distant twist. This year's event has been reimagined as a drive-thru, this means guests will enjoy zoo holiday cheer from the comfort of their vehicle.

On select nights, between November 20 and January 3, guests can drive through the zoo 'winter wonderland'. This year's display will feature more than one million sparkling lights and lighted displays. The more than one-mile-long driving path will take guests on a winding route through areas of the zoo that haven't been open to the public for years, and then through ZooNorth and back out the front entrance. The drive-thru event is designed to let guests see holiday lights after most of the animals have 'gone to bed' for the night. Animals will not be viewable along the event.

Anyone wanting to see the Dallas Zoo Lights must **purchase a timed ticket in advance from the zoo website**. When purchasing tickets, guests choose a window of time for their entry and are asked to arrive at the zoo during that window to get in line for the drive-thru.

"Despite this year being one of the most challenging we've ever faced, we felt we had to find a way to deliver on what already has become a must-see holiday tradition for so many North Texans," said Gregg Hudson, Dallas Zoo president and CEO. The Zoo has created themed vignettes along the drive-thru path, showcasing silk-covered animal lanterns on a safari of lights, Santa's candy cane lane, and a trio of penguins on an Antarctic adventure! Between vignettes, guests will be surrounded by light-wrapped trees, overhead and hanging lighted decorations, and 2D and 3D animal and holiday displays. In addition to the drive-thru sights, guests can pre-order gift bags full of holiday goodies to enjoy along the ride. The zoo also will provide a holiday soundtrack that guests can tune into via AM radio as they travel the path.

The Dallas Zoo will be open for normal visits from 9 a.m. to 4 p.m., and then the new drive-thru version of Dallas Zoo Lights Presented by Reliant opens at 6:30 p.m. The Reliant Holiday Village located outside at the end of the drive-thru gives guests the opportunity to park, walk around while still social distancing, take part in lighted photo ops before heading home.

The pre-sale for Dallas Zoo members starts Monday, November 2, and then all remaining tickets go on sale Thursday, November 5.

Admission to the event is \$50 per car for Dallas Zoo members; \$65 per car for the general public.

Radiance! A Holiday Light Spectacular

Enjoy a new holiday lights event to brighten up the last months of 2020. Radiance is a drive-thru spectacular light experience that is more than a mile long. Drive through the 160 feet of animated RGB light tunnels. You and your family will ooohhh and aaahhh at 2 million lights, animated to the songs of your favorite holiday classics, all from the safety and comfort of your car. Festive food and beverages, including hot chocolate and holiday cookies, will be available for purchase without leaving your vehicle. It will be a holly-jolly, socially distanced experience. Health and safety protocols will be in place.

- **Where:** Dr Pepper Ballpark | 7300 Roughriders Tr., Frisco
- **When:** Wednesday, November 11 – Sunday, January 3, 2021
- **Cost:** General admission, \$30 per vehicle | VIP tickets, \$50 per vehicle will include hot chocolate for each guest in the car, special Magic Light Glasses for each child, and a dedicated VIP lane, which reduces wait time on busier days. [CLICK HERE](#)
- **Web:** [LEARN MORE](#)

Let's Talk Turkey

For more than 30 years, the trained turkey experts that man the **Butterball Turkey Talk-Line** have been answering turkey-related questions each holiday season. Open every November and December, more than 50 experts answer more than 100,000 questions, for households around the United States and Canada. Need help with your bird? Call 1-800-BUTTERBALL (288-8372), text 844-877-3456, chat live at www.butterball.com/contact-us, or just ask Alexa. Assistance is in English or Spanish.

6 Parks for Starry, Starry Nights

Watching the night sky is rewarding this time of year because we've got meteors, Mars and the Moon putting on a show. The darker the sky, the more you can see, so visit parks far from city lights for the best view. Our internationally-recognized **Dark Sky Parks** are perfect for stargazing, but any of these parks will give you an awe-inspiring view of the night sky:

1. **Cooper Lake** – NW of Dallas
2. **Lake Somerville** – NW of Houston
3. **South Llano River** – W of Austin, Dark Sky Park
4. **Lake Arrowhead** – S of Wichita Falls
5. **Big Spring** – NE of Midland
6. **Falcon** – Rio Grande Valley

Don't miss these celestial happenings:

- **Blue Moon** – October's second full Moon on 10/31
- **Mars** – very bright now and visible through November
- **Leonids meteor shower** – peak 11/16-17

Check out this **stargazing list** of helpful tips and resources. Whether you do a quick trip or stay overnight at a park, read the required **safety guidelines** and **make reservations** before you head out.

All Aboard Grapevine's North Pole Express

Select Dates November 27-December 23

There's no better place to discover the magic of Christmas than onboard the **Grapevine Vintage Railroad's North Pole Express**. Guests receive a souvenir ticket, along with a "We Believe" silver bell, memory mug and a recipe card on how to make Santa's Special Frosty Chocolate Snow Milk, a Christmas cookie, and a voucher for a complimentary photo with Santa. Ticket prices are \$34 for Touring Class and \$38 for First Class, per person. A \$5 Lap Child ticket is required for children under 13 months. The North Pole Express rolls November 27-30 and December 4-7, 11-14, 18-23. **For a schedule of available times and to purchase tickets, click HERE.** In accordance with state requirements, all guests ages 10 and up are required to wear face masks for the duration of the event. A face covering is recommended for guests younger than 10 years if they're able to wear one. Train capacity has been reduced and seats and public areas are sanitized between each excursion.



It is Partner's Card Time

Partners Card, that magical 10-day shopping fundraiser, is just around the corner.

This year's event takes place Friday, October 30, through Sunday, November 8. The always-anticipated shopping holiday benefits the worthiest of causes: **The Family Place**, which helps victims of domestic violence in North Texas. Simply purchase a **Partners Card** for \$75, and use it as your magic wand to instantly save 20 percent at your favorite stores and 10 percent at many of Dallas' best restaurants. It's the ultimate win-win scenario: One hundred percent of your Partners Card purchase goes directly to support the life-saving programs and services of The Family Place. One in three women is impacted by family violence. By tackling your shopping list with the Partners Card, you're not only saving money—you're saving lives.

Many of the upscale stores participating in this Partners Card event rarely hold sales, so this is the perfect opportunity to shop at your favorite mainstays, or to introduce yourself to some of the most interesting stores in North Texas, at a discount. Many of the 500-plus stores also participate in Partners Card Online Shopping. Simply register your card number online at partnerscard.org for access. Of course, all that shopping will make you work up an appetite, so whether you're dining in or getting takeout, the participating restaurants give you plenty to choose from during these 10 special festive days. Partners Card connects you to the best stores and restaurants in Dallas and the rest of North Texas, but only for a limited time. You can buy a Partners Card online at partnerscard.org or at any card-selling retailer.

Texas Renaissance Festival

Through November 29

Saturdays, Sundays & Thanksgiving Friday

There are only four weekends left

to enjoy the **Texas Renaissance**

Festival! NO gate ticket sales

are available this year. All tickets

must be purchased in advance

and are date specific. Other

COVID safety measures can be

viewed **HERE**. Concierge priced tickets will save

you up to \$10 each on regularly priced tickets.

Purchase discounted tickets HERE, using our

Member ID/Corporate Code of CUZ20. Print-at-

home instructions are provided in a confirmation

email upon purchase. If the park is closed on your

ticketed date, you can roll the ticket over to 2021

or request a refund.



CONCIERGE DISCOUNTS

Now accepting credit cards, Apple Pay, Google Pay with a convenience fee of 2.8%, and checks made payable to Stream Realty Partners-DFW_LP. No refunds or exchanges and all prices include tax. While supplies last.

BY APPOINTMENT at JCROSSLAND@STREAMREALTY.COM

MOVIES

AMC Yellow Ticket	\$8.50
Angelika Film Center Unrestricted	\$8.50
Cinemark Platinum Supersaver, Unrestricted	\$8.00
Landmark Theaters (Magnolia& Inwood)	\$8.50
Studio Movie Grill	\$6.25

ENTERTAINMENT

	Regular	Concierge
Dallas Arboretum Festival Day - Adult	up to \$17.00	\$13.00
Dallas Arboretum Festival Day- Senior 65+	up to \$13.00	\$13.00
Dallas Arboretum Festival Day - Child (2-12)	up to \$12.00	\$13.00
Dallas Arboretum Parking	\$15.00	\$10.00
Dallas Arboretum Festival Night - Adult	up to \$25.00	\$14.00
Dallas Arboretum Festival Night - Senior 65+	\$12.00	\$14.00
Dallas Arboretum Festival Night - Child (2-12)	\$10.00	\$14.00
Fort Worth Zoo Adult	\$16.00	\$13.00
FW Zoo Child (3-12) OR seniors (65+)	\$12.00	\$10.00
Nasher Sculpture Center - complimentary admission passes		\$0.00
Perot Museum of Nature and Science Adult (18-64)	\$20.00	\$12.00
Perot, Child (2-17)	\$13.00	\$12.00
Perot, Senior age 65+	\$14.00	\$12.00
United States Postage Stamps		Book of 20 for \$ 11.00

CONCIERGE ON-LINE DISCOUNTS

- **AC Hotel and Residence Inn** - Discounted Concierge rate - [Click here](#)
- **Canvas Dallas Hotel** (formerly Nyllo Dallas South Side) - 1325 South Lamar Street Dallas, TX. Call 214.421.1080 and ask for the Corporate Concierge corporate rate. Use this active link: **Corporate Concierge CANVAS**. Visit www.canvashoteldallas.com and use promo code "Corp Concierge"
- **Dallas Caramel Company** - Trammell Crow Center tenants can receive 10% off their online orders on the delicious treats from the local and fabulous Dallas Caramel Company. If you have not tried them then you should and if you have then here is a great offer. Visit DallasCaramelCompany.com and use code "TCC2019" for 10% of any order. Or call 1-800-535-9805. I promise they are delicious!
- **Dallas Zoo** - <https://zootickets.dallaszoo.com>. Store Name: **trammellcrow**
- **Dr. Delphinium Florist** - Call their Floral Concierge directly at 214.522.9911 and use exclusive discount code "TCC" for Trammell Crow Center discount of 10%.
- **Fort Worth Zoo** - To set up an account for the first time and purchase discount tickets online, please visit the zoo's website **HERE** and do the following:
 - Click on "Corporate/Group Tickets" under the Plan a Visit tab.
 - Next, click on "Click here for more information".
 - Finally choose "Click here to enter your company code" to finish set-up.
 - The Company Code is **TRAM202001** and the Username is your (employee's) company email address. You will then need to create and confirm a password and complete the rest of the information. This is the same discounted price as buying the hard tickets from your Concierge.
- **Go Ape** - Tree top adventure and Zip line course in Plano. www.GoApe.com. promo code **PP116**. save 15%.
- **Grapevine Vintage Railroad** - Visit www.GVRR.com and enter code **CCI2020** in coupon box at checkout for special \$3 discount for the 1:15 p.m. excursion from Grapevine, Texas to Fort Worth Stockyards.
- **Great Wolf Lodge in Grapevine** - 20% off best available guest room rate. Visit www.GreatWolf.com and use the Corporate Concierge code - **CORP750A**. No proof of employment needed. A credit card will be needed at the time of making a reservation and it will be charged, as that is the GWL policy. 1-800-693-9653
- **Hampton Inn & Suites Dallas / Downtown** - [Click here](#); Company Name: Corporate Concierge Inc
- **Hawk Home Security** - Get \$100 Off and a \$5 Video Doorbell from Hawk Security. Please welcome our new sponsor, Hawk Security. Protect your home and family with state-of-the-art home security, surveillance, and smart automation. Get a FREE consultation, FREE activation, professional installation, a lifetime warranty, and a \$100 credit on your bill. Hawk offers alarms, door/window contacts, cameras, door locks, video doorbells, thermostats, fire and flood protection all controlled on your phone. Just email protectyourhome2019@gmail.com or call Jeff at 214-718-0247 for more information. See <https://hawksecurity.com/> for more details.
- **Hertz Rental Car** - 1-800-654-3131 or www.hertz.com. Corporate Discount Program Identification Number (CDP-ID # 1630967). 5-20% discount in any city.
- **iFLY Indoor Skydiving** - Go to iFLYworld.com and use code "rackcard" to save \$5.00 for First Time Flyer Packages. Reservations are recommended; contact Ryan Hooks at rhooks@iFLYworld.com or 214-785-1243. So much fun!
- **Medieval Times Dallas** - Discounted tickets up to 40% off adults and 25% off children, valid for any show. Visit www.medievaltimes.com/trammellcrow. Click: Purchase Tickets. Trammell Crow Center. Tenants receive a great price year-round, plus the \$5.00 processing fee is waived when purchased through the partner e-ticketing link. Two-Hour tournament, Four-Course Feast, No Black-Out dates, Huzzah!
- **Nothing Bundt Cakes** - 4264 Oak Lawn Avenue in The Shops of Highland Park and across from Al Biernat's Restaurant. Call Tara Cooper for a ten percent Trammell Crow Center Concierge discount. Tara is the owner/operator and you can contact her at dallas-highlandpark@nothingbundtcakes.com or 214-485-6006. The store is open Monday through Friday from 9 am to 6 pm and Saturday from 10 am to 6 pm. They will deliver to our building and can even fit in same day delivery.
- **Pogo's Wine & Spirits** - Visit www.pogoswine.com and use code **VIPI9** for 15% off wine/sparkling and complimentary delivery. 5360 W Lovers Lane Suite 200, Dallas, TX 75209
- **Premier Transportations Services** - Global chauffeured transportation from sedans to coach buses. Corporate Discount Code: **TCC16**. 10% Discount from base rate. For rates and reservations, please email: courtney@premierofdallas.com
- **Universal Studios Orlando** - Discount Tickets: <http://www.orlandofuntickets.com>

TRAMMELL CROW CENTER TEAM IMPORTANT CONTACTS

Trammell Crow Center Security Desk	214-863-4185	TCCpanel@SRPnetworks.com
Director of Security	214-863-4179	securitymgmt@srpnetworks.com
Trammell Crow Center Security Landline	214-979-1106	
Property Management	214-863-4147	twright@streamrealty.com
Tenant Services Coordinator, Vicki Frasher	214-863-4141	vfrasher@streamrealty.com
Parking Manager, Hector Torres	214-863-4160	htorres@platinumparking.us
Corporate Concierge, Jenny Crossland	214-863-4154	tccgarage@platinumparking.us
		jcrossland@streamrealty.com

TRAMMELL CROW CENTER SERVICES

TCC Athletic Club		TCCAthletic@trophyfitness.com
Centertown Car Detail Service - Lower Level 1	214-863-4146	
Crow Museum of Asian Art	214-979-6430	
Shoe Shines at TCC by Jeffery Shelton (in East Lobby)	469-554-2488	
Valet Parking in TCC, on Flora Street	214-863-4160	tccgarage@platinumparking.us